

When/Where is packet pickup?

Packet pickup will be on Wednesday, September 14th, and Thursday, September 15th at Mad Dog Cycles in Orem, Utah. If you absolutely cannot pick up during the week, come an hour before your start time to pick up the morning before the ride.

Can someone else pick up my packet for me?

Yes. Please have them bring a copy of your driver's license (a digital copy is fine).

Where is the start/finish line?

This year's ride will start/finish at the MicroFocus building in South Provo. Address: 1800 Novell Place, Provo, UT 84606.

What time should I arrive?

Please arrive 30 minutes prior to your start time (or if you need to check in, one hour before your start time). This will give you time to park, use the restroom, fill your water bottles and be ready to begin. Goldilocks' porridge will also be 'just right' starting at 6:30 a.m. if you need to fuel before you ride.

What time does my ride start?

100 Miles: 7:00 a.m.
80 Miles: 7:20 a.m.
60 Miles: 7:40 a.m.
40 Miles: 8:00 a.m.
20 Miles: 8:20 a.m.

Can I begin earlier than my start time?

Yes, but if you leave prior to your start time, we cannot guarantee all rest stops on your route will be open by the time you arrive.

Where do I park?

There is plenty of parking on the south side of MicroFocus - the start/finish will be around to the east.

What is the ditch bag process?

You never know if it will be too hot or too cold the morning of the event. Follow the example of Goldilocks and make sure you're dressed 'just right' by taking advantage of our ditch bags. Dress warm, and if necessary, you can shed your warm clothes and leave them at the start line or at any of the rest stops. We'll make sure they make it back to the finish line. Just make sure you don't forget to pick it back up!

Rest stops and aid stations?

Goldilocks riders can expect to see a rest stop with restrooms every 10-28 miles along the cycling course. Please see the route map for details.

What if I need to change my ride distance?

No matter what you registered for, at packet pickup, cyclists may let the volunteer know which mileage they want to ride. Please be aware that by choosing to change your distance, your lunch may be affected.

SAG (Support & Gear)

Part of a fully-supported ride means if you have a problem on the course, or can't continue, we'll provide support to help you solve it or bring you to the finish line. We'll have Mama and Papa Bears on bikes to as-

sist with minor problems and marked roving vehicles with basic equipment to fix a more serious problem or provide transportation if necessary.

What if I need to quit while I'm on the course?

Please text or call xxx-xxx-xxxx, our Papa Bear Dispatch. You may need to leave a message, but your call will be returned quickly. They will be happy to come and rescue you!

When/Where is my lunch?

Lunch for 20-40-60 Milers will be at the start/finish line at the conclusion of your ride. Lunch for 80-100 milers will be at Rowley's Red Barn in Santaquin, Utah at mile 47.

Will there be restrooms?

The start line, finish line and all the rest stops have clean portable restrooms. Don't worry, we've got you covered!

Where can I access the routes?

You can visit our website at www.goldilocks.events/provo/course to view the course for each distance. You can also download the Ride with GPS app to get turn-by-turn directions (scan the QR-code [right] for more info on how to set up Ride with GPS).



What time does the course close?

Finish line, rest stops, & support will wrap up at 5 p.m.

Can I exchange my shirt for a different size?

Not until everyone has picked up their shirt. If your shirt does not fit, please bring it to the event and we will be happy to exchange it after you're done riding. We will find one that is 'just right' (based on availability).

Finish line/Spectators

No one wants to finish a race with no fanfare! Goldilocks knows how to throw a party and her event wouldn't be the same without family and friends to cheer on participants as they cross the finish line. Make sure you pick up your finisher Goldilocks necklace as you cross the line.

I'm a Mama or Papa Bear. What are the details?

You will receive your t-shirt, tube and CO2 at packet pickup. You will start and finish just like the rest of the participants. All we ask is that you stop and help everyone in need that you come across as you're riding. For more serious problems, contact the Papa Bear dispatch at xxx-xxx-xxxx.

Where can I access event photos?

Goldilocks thinks that event photos should be FREE! We will have photographers at the finish line and multiple locations along the course. Be sure to smile big and strike a pose! Also, make sure your bib is visible so we know who is in each photo! Photos will be made available within two weeks after the event. You will receive an email when they are posted.